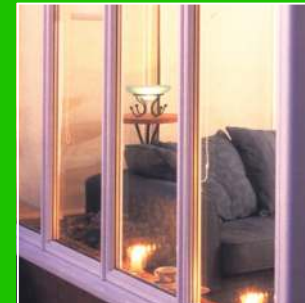


# PVC-U WINDOWS, DOORS & CONSERVATORIES



deposit  
**indemnity**  
protection

Application is made to the Insurer to cover the customer under the terms of its Policy issued to the Plastics Window Federation (brief details of which are given overleaf) subject to acceptance and to the terms and conditions of the Policy.

## enquires and complaints

Any enquires or complaints you may have regarding this insurance should in the first instance be addressed to Plastics Window Federation, Federation House, 85-87 Wellington Street, Luton, Bedfordshire LU1 5AF.



Federation House 85-87 Wellington Street Luton Bedfordshire LU1 5AF  
Tel: 01582 456147 Fax: 01582 412215  
Email: [ins@pwfed.co.uk](mailto:ins@pwfed.co.uk) Website: [www.pwfed.co.uk](http://www.pwfed.co.uk)

## deposit indemnity protection insurance

- This guide describes a contract of insurance ("the Insurance") to ensure completion of certain contracts for the installation of products ("the Installation") by a Member Company ("the Member Company") of the Plastics Window Federation ("the Federation") to whom the customer has paid a deposit.
- If the Member Company accepts a deposit for any Installation covered by the Insurance and is not able to complete the Installation due to ceasing to trade, the Installation will be carried out at the originally quoted contract price, which excludes VAT%, less the sum paid to the Member Company, provided the sum paid is not more than 15% of the contract price.
- This guide incorporates a portion to be completed by the customer to apply for the Insurance. This portion **MUST BE RETURNED TO THE FEDERATION** at the address overleaf.
- The principal terms and conditions of the Insurance are described below. They are subject to the terms of the policy issued to the Federation by the Insurer, a copy of which is available on request from the Federation.
- If a claim is made under the Insurance, the Federation will obtain quotations from other Member Companies, from which the Customer may make their choice. A claimant may not commission a company to carry out such works without the prior written approval of the Federation.
- The Insurance is in respect of residential properties only. The Member Company has no authority to advise of insurance protection in any other circumstances. The Insurance applies in respect of an eight week period commencing at the time of payment of the deposit and will respond only where the Member Company fails to complete the Installation due to ceasing to trade.

- The Insurance provides for completion of an Installation at the original contract price, in situations where the Member Company has ceased to trade. The Federation on behalf of the Insurer will endeavour to arrange for an identical Installation to that ordered but may, subject to prior advice to the Customer, substitute an alternative Installation to that originally ordered. The Installation will be completed by a Member Company and on completion an application for Insurance will be available.
- The Insurance provides cover in respect of the deposit payments up to a maximum of 15% of the original contract price, which excludes VAT%. Any sum paid by way of deposit over 15% of the original contract price will not be credited against the balance due on completion of the Installation.
- In exceptional circumstances and at its sole discretion the Federation may decline to arrange for completion of an installation and may offer a cash settlement.
- Immediately on completion of the Installation the balance of the original contract price is payable to the Member Company appointed by the Federation.
- Should there be more than one contract, covering the works and the installation of product, the customer must complete a separate Deposit Indemnity Application for each contract, forwarding all to the Plastics Window Federation to effect cover.
- Cover will be inoperative if any of the conditions have not been fulfilled.

we are here to  
**protect**  
you



[Plastics Window Federation](#)

### APPLICATION FOR DEPOSIT INDEMNITY PROTECTION

Customer Name		Signature	
Address			
Company Name		Agent's Name	
Order Date			
Order Value	£	Deposit Paid	£
<b>Purchased:</b>			
No. Windows		No. Patio Doors	
No. Doors		Other Units	